DEVELOPMENT OF A BOOKLET ON ACCREDITATION STANDARDS FOR QUALITY IMPROVEMENT AND PATIENT SAFETY (PMKP) TO SUPPORT SERVICE QUALITY

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SUMMARY

Backgroun; *Quality Improvement and Patient Safety (PMKP) is a key standard in hospital accreditation designed to ensure the quality of care and patient safety. However, the implementation of PMKP has not been optimal because healthcare workers' and managerial staff's understanding of PMKP standards remains limited. Therefore, practical, engaging, and easy-to-understand educational materials are needed to support the implementation of PMKP standards.* ***Objective;*** *To create an educational booklet as an informational tool to enhance the knowledge of healthcare workers and managerial staff regarding PMKP accreditation standards.* ***Methods;*** *The process included a pre-production phase involving the development of an outline and content on the PMKP concept, quality indicators, patient safety goals, infection prevention and control, risk management, and the PDSA cycle, followed by the visual design of the booklet using Canva Pro and ChatGPT Pro.* ***Results;*** *A 33-page booklet titled "A Brief Guide to the Accreditation Standards for Quality Improvement and Patient Safety (PMKP)."* ***Conclusion;*** *This booklet can serve as an effective educational tool and enhance the knowledge of healthcare workers and managerial staff regarding PMKP standards.*

Keywords: *Education, Quality of Care, PMKP, Patient Safety.*